

Solving problem objectively and logically

# Strengthen Analysis Ability in problem solving



- ★ Strengthen objective and logical analysis ability in problem solving
  - Avoid suggesting predetermined cause or countermeasure
  - Logically and consistently conduct analysis
  - Analyze deeper until finding true objective root cause
  - Define countermeasure which can prevent problem happening again

**Feature** of WS

- Experienced Vietnamese Trainer will conduct the course with many practices
- The training result report containing test and practice result will be sent to participating company after the course
- Overview of the course

☆Participating company to bring an example of problem solving report to be analyzed for improvement, using for class practice

## Day 1 (HN: 02nd April, HCM: 09th April)

# 1. Common weak point in analysis

Lecture: Sharing common weak points found through reporting problem solving result.

Practice: Recognize points to be improved in

problem solving.

## 2. Strengthen Situation Analysis

Lecture: Finding Point of Cause by identifying mechanism causing situational issue

Practice: Analyze Situation by applying logic tree

for clarifying mechanism.

### Day 2 (HN: 03<sup>rd</sup> April, HCM: 10<sup>th</sup> April)

## 4. Strengthen Problem Analysis (2)

Lecture: Ensure found root cause surely causing problem by actual proves

Practice: Define points need be confirmed, method to confirm truthiness of root cause.

#### 5. Strengthen Decision Analysis

Lecture: Propose as many valuable measures as possible by adding more ideas through analyzing original ideas

Practice: Define requirements, define ideas, analyze ideas, propose more ideas

#### 3. Strengthen Problem Analysis (1)

Lecture: Finding root cause by understanding reality from problem view point

Practice: Firmly conduct 5Why step by step

## 6. Summary

Lecture: Review training content

Practice: Conduct final report after improving

analysis

# **☐** Workshop information

Lecturer

Vietnamese professional (in Vietnamese)

Date & Time

02<sup>nd</sup> & 03<sup>rd</sup>, April, 2024, AM 08:30 ~ PM 05:00 Ha Noi: Ho Chi Minh: 09th & 10th, April, 2024, AM 08:30 ~ PM 05:00

Fee

Offline: 5,100,000VND/pax (include lunch, not include 8%VAT)

Online: 4,700,000VND/pax (not include 8%VAT)

Way of holding WS

Will be informed about 1 week before the WS date (Offline or Online)

# Please contact us now!

# **International Management Training & Consulting**

Contact: HN: Tel) 024.6291.1900, Mail) imtc\_hanoi@imtc.vn, HCMC: Tel) 028.3551.1900, Mail) imtc\_hcmc@imtc.vn Kenji Hachiya: Tel) 093.424.8018, Mail) hachiya@imtc.vn, Website) imtc.vn

Adress: Hanoi: Room 302, 3rd Floor, No.3, Alley 115 Nguyen Khang, Yen Hoa Ward, Cau Giay District.

